

**661—121.16(80A) Denial, cancellation, suspension, or revocation of a license or identification card.**

**121.16(1) *Actions by the commissioner.*** The commissioner may deny, suspend, cancel or revoke a license or identification card(s) for any of the following reasons:

*a.* Failure to comply with all of the provisions of Iowa Code chapter 80A and Iowa Administrative Code, 661—Chapter 121.

*b.* Receipt by the department of a certificate of noncompliance from the child support recovery unit of the Iowa department of human services, as provided for in Iowa Code chapter 252J.

*c.* Receipt by the department of written notice that the licensed agency is no longer conducting business and is abandoning the remaining term of the license.

**121.16(2) *Voluntary suspension.*** The commissioner may allow an agency to place its license in voluntary suspension and may reinstate the license when all requirements are met. The license shall expire at the time of renewal unless all requirements are met.

**121.16(3) *Surrender of license and identification card(s).*** Every license, and each copy thereof, and all employee identification cards shall be surrendered to the department within seven days after written notice to the holder that such license has been canceled, abandoned, suspended or revoked.

**121.16(4) *Surrender of identification card(s).*** An employee identification card shall be surrendered to the department within seven days after written notice to the licensee that such employee identification card has been canceled or revoked.

**121.16(5) *Temporary denial or suspension.*** An agency license or employee identification card shall be temporarily denied or suspended until the outcome of any pending action is known if the result of that action would disqualify the applicant, licensee or employee.